



THIS ESTABLISHMENT IS REGISTERED WITH THE STATE DEPARTMENT OF CONSUMER AFFAIRS

**IN ACCORDANCE WITH THE AUTOMOTIVE REPAIR
ACT OF 1971, A CUSTOMER IS ENTITLED TO...**

- 1) A WRITTEN ESTIMATE FOR REPAIR WORK.**
 - 2) A DETAILED INVOICE OF WORK DONE AND PARTS
SUPPLIED**
 - 3) RETURN OF REPLACED PARTS, IF REQUESTED AT THE TIME
A WORK ORDER IS PLACED**
 - 4) QUESTIONS CONCERNING THE ABOVE SHOULD BE
DIRECTED TO THE MANGER OF THIS REPAIR FACILITY.**
 - 5) UN RESOLVED QUESTIONS REGARDING SERVICE WORK
MAY BE SUBMITTED TO:**
-

**BUREAU OF AUTOMOTIVE REPAIR
TOLL-FREE TELEPHONE: 800-952-5210
MONDAY THRU FRIDAY**

Figure 1

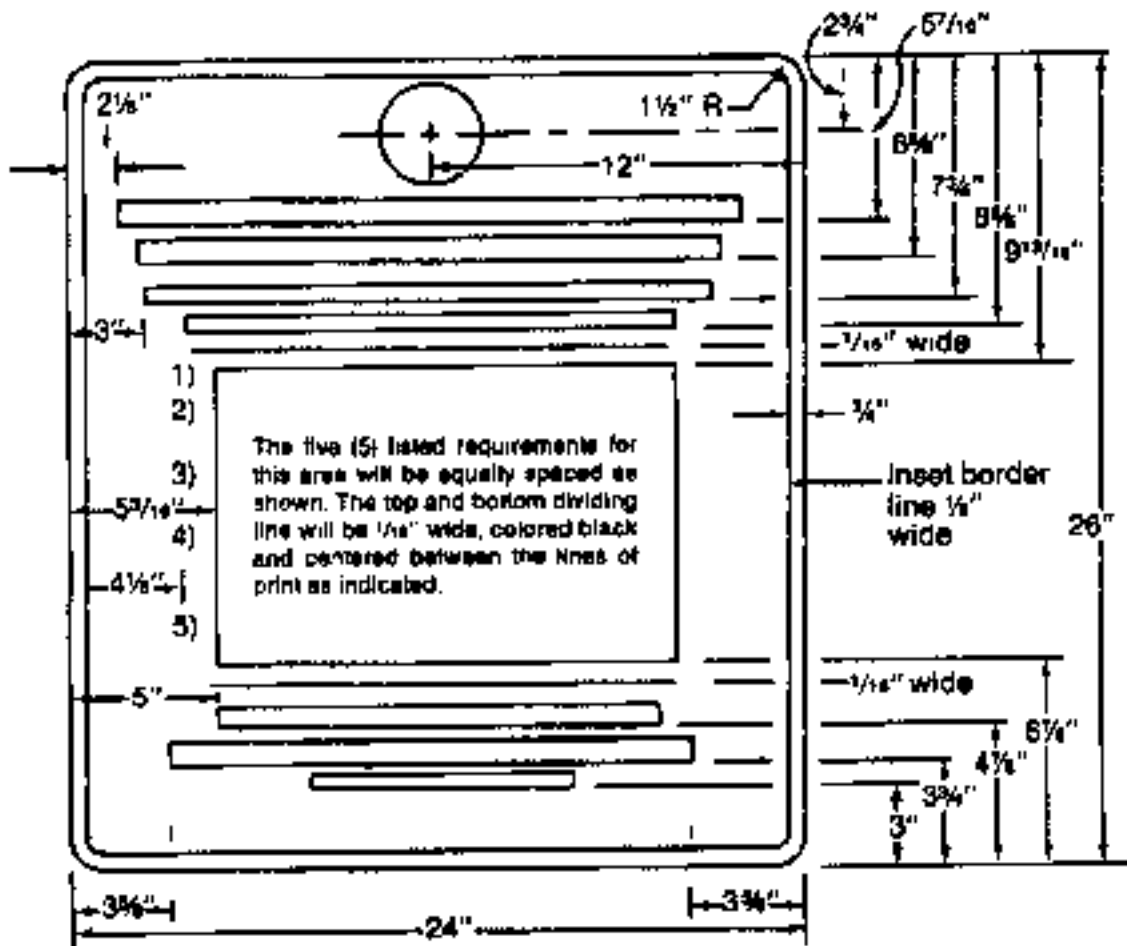


Figure 2



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WORK ORDER IS PLACED.

QUESTIONS CONCERNING THE ABOVE SHOULD BE
DIRECTED TO THE MANAGER OF THIS REPAIR FACILITY.

UNRESOLVED QUESTIONS REGARDING SERVICE WORK
MAY BE SUBMITTED TO THE BUREAU OF AUTOMOTIVE REPAIR.

FOR FURTHER INFORMATION CONTACT THE
BUREAU OF AUTOMOTIVE REPAIR AT
(TOLL-FREE) 1-800-952-5210,
MONDAY THROUGH FRIDAY
OR VISIT THE BUREAU'S WEB SITE AT WWW.AUTOREPAIR.CA.GOV

Figure 3

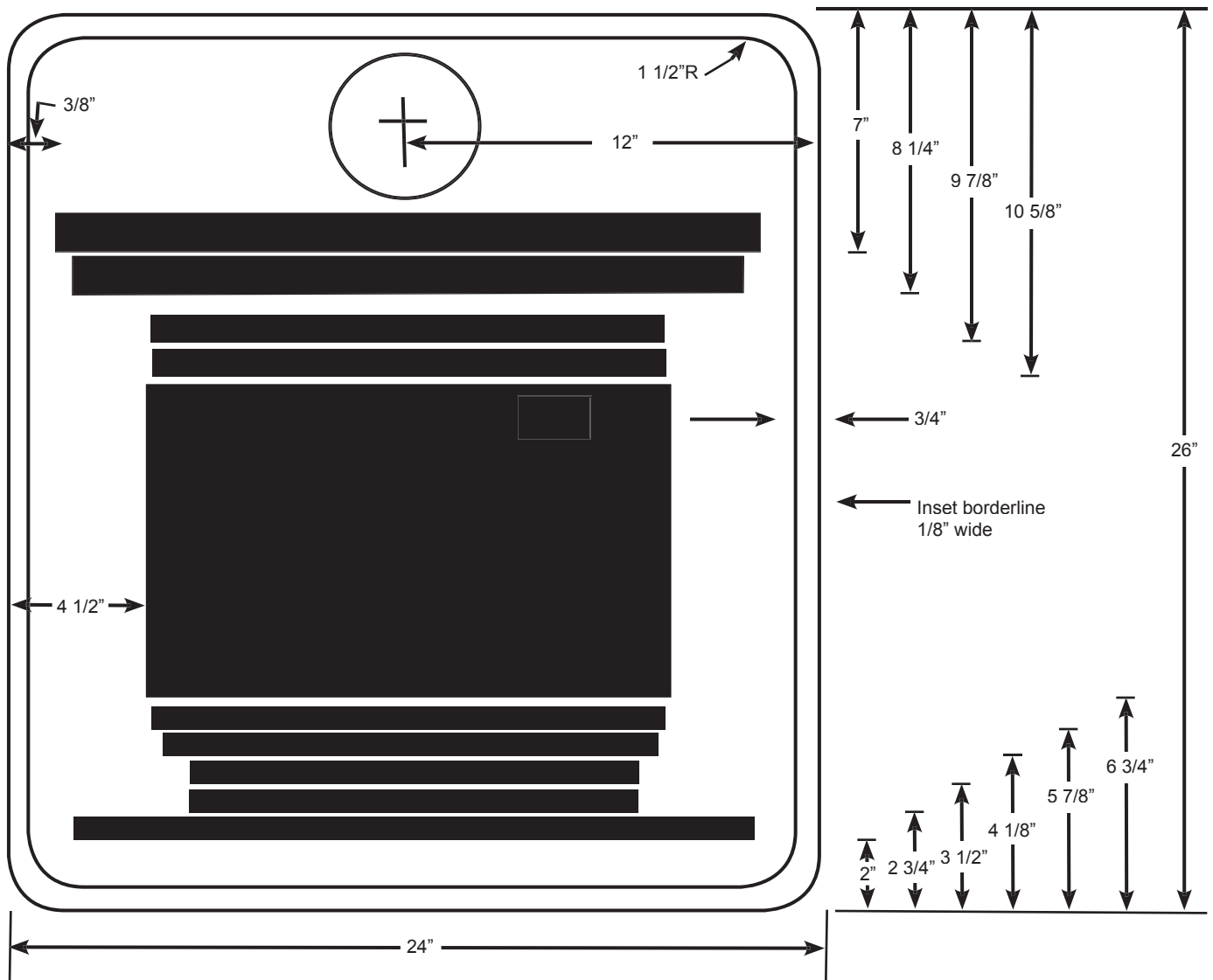


Figure 4

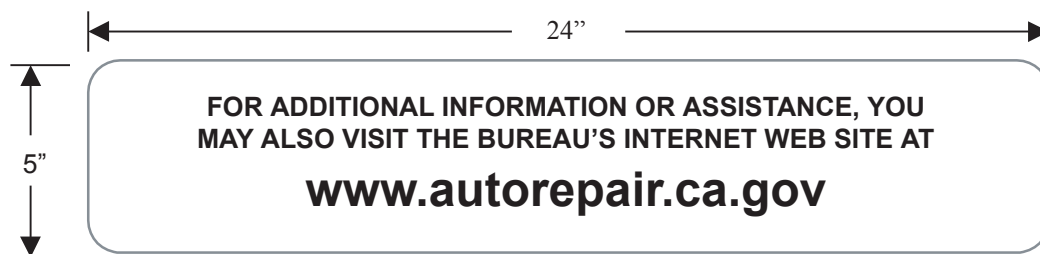


Figure 5